StreamR

User Guide

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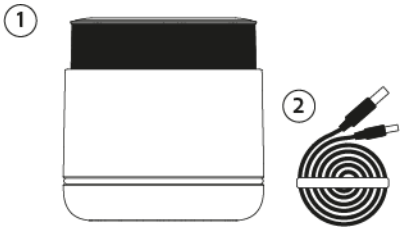
User Guide

Take the music and radio you love anywhere with StreamR, the portable speaker that brings together the best of Bluetooth streaming, digital radio and Amazon Alexa voice technology.

Some features may not be available in all regions or languages.

Overview

What's in the box

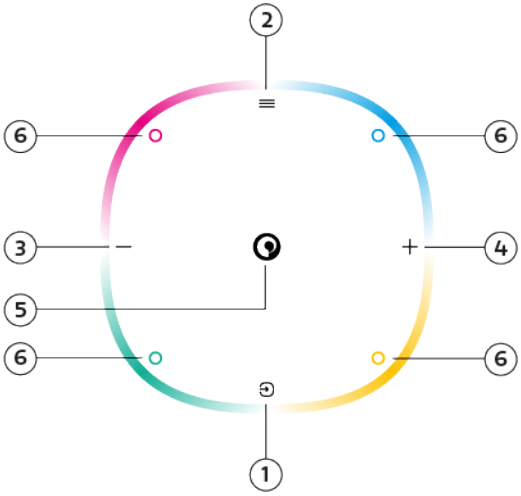


1. StreamR
2. Micro-USB cable

When choosing where to place your StreamR, your listening experience can be affected by several factors. These factors include the physical location of your speaker within a room, the distance from any surfaces, e.g. walls or floors, or the type of materials in the surrounding area.

Controls

Control your StreamR using the buttons on the top of the speaker.

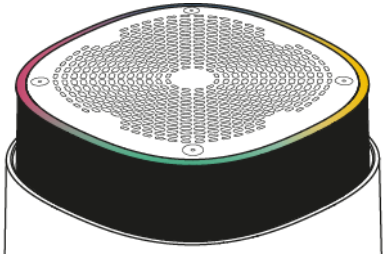


Button		Description
1	Source	Press to change the source. See "Changing the source".
2	Menu	Press to change the function of the left and right buttons. Press and hold to change what you see on the display. · In FM radio, you can display the station name or frequency, now playing information, or the clock. · In digital radio, you can display the station name, now playing information, or the clock. · In Bluetooth mode, you can display the current track name and artist, or display the clock.

Button		Description
3	Left/volume down —	In all modes, press to decrease the volume. If you've pressed the Menu button: · In digital radio, press to scroll through the station list. · In FM radio, press to tune down by 0.05 MHz. Press and hold to seek to the previous station. · In Bluetooth mode, press to go to the previous song.
4	Right/volume up +	In all modes, press to increase the volume. If you've pressed the Menu button: · In digital radio, press to scroll through the station list. · In FM radio, press to tune up by 0.05 MHz. Press and hold to seek to the next station. · In Bluetooth mode, press to skip to the next song.
5	Pure multi-function button	Located in the centre of the top of the speaker. When listening to digital radio, FM radio or auxiliary devices, press to mute or unmute. In Bluetooth mode, press to play or pause songs. When a mobile device is connected and set up, press and hold to access Amazon Alexa. See "Controlling your speaker with voice commands".
	Preset corners	When listening to digital radio or FM radio, press and hold to store a radio preset. In all modes, press to select a radio preset. See "Presets".

Light ring

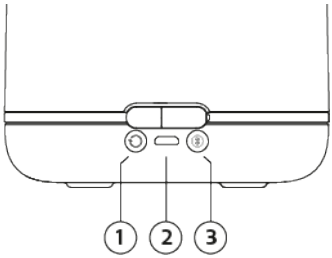
The light ring around the top of your StreamR displays the status of the speaker.



Light ring		Meaning
Dark blue with front centre cyan		Alexa is listening to your request
Alternate pulsing dark blue and cyan		Alexa is responding to your request
Pulsing dark blue and cyan at the same time		An Alexa alarm, reminder or timer
Pulsing red		Alexa error This is triggered when your StreamR is not paired to a mobile device or when you are not logged into your Amazon Alexa account. Open the Pure Home app and reconnect to your mobile device in the **My Products** section.
Segments lit white		Volume increased or decreased
Preset corner lit white		The preset corner is not set
Preset corner lit blue, green, pink, or amber		The preset corner is set
Flashing amber		Notification from Amazon Alexa. Ask Amazon Alexa: "Read my notifications."
Solid white		Software update is in progress. See "Updating the software".

Connections and buttons

Your StreamR has the following connections and buttons.



1. Radio autotune button. See "Digital radio".
2. Micro-USB port for charging and power
3. Bluetooth pairing button. See "Bluetooth".

Getting started

To get started with your StreamR, you'll need the following;

- USB power adapter or socket. This lets you charge your StreamR before you continue the setup.
- Optional: Mobile device and the Pure Home app. This allows you to link your Amazon Alexa account. Ensure that Bluetooth on your mobile device is switched on.

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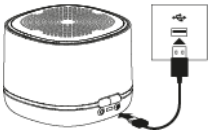
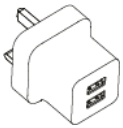
Charging your speaker

Your StreamR can run on battery, or by connection to USB power through a power adapter or socket.

1. Connect the supplied Micro-USB cable to the USB socket on your StreamR.
2. Connect the other end of the Micro-USB cable to a USB power socket.



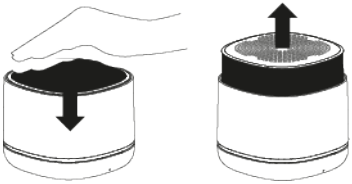
In the interests of the environment, we at Pure are committed to a low electrical waste policy. Due to the proliferation of high power USB plug adaptors in most households, we recommend you charge your speaker using an existing USB plug adaptor or buy a compatible charger.



Switching your speaker on or off

To switch your StreamR on, press down on the top of the speaker using your palm. The speaker rises up out of its base.

The first time you switch your StreamR on, it enters Bluetooth pairing mode. See "Bluetooth".



To switch your StreamR off, press down on the top of the speaker using your palm.

Changing the source

To change the source, press the Source button.

The colour of the light ring indicates the current source.

Colour	Current source
Blue	Bluetooth connection
Green	Digital radio
Pink	FM radio
Amber	Auxiliary input

Changing the volume

Press the left button − or the right button + to change the volume.

Setting up Amazon Alexa

With Amazon Alexa, you can control your StreamR with voice commands.

- Alexa voice control requires a mobile device with a data or Wi-Fi connection, which is connected to your StreamR using Bluetooth. See "Bluetooth". The Pure Home app must also be running on the mobile device.

- Alexa isn't available in all languages and countries.

Linking your Alexa account

1. Download and install the Pure Home app. See "Downloading the Pure Home app".
2. Open the Pure Home app and select **Add a product**.
3. From the **Add a product** menu, select **StreamR** and follow the instructions.

Downloading the Pure Home app

The Pure Home app allows you to link your Amazon Alexa account, giving you access to Alexa voice control. See "Controlling your speaker with voice commands".

To download the Pure Home app, visit the app store for your iOS or Android mobile device. To quickly open the app store on your mobile device, scan the QR code below.

Download on the App Store

GET IT ON Google Play

Controlling your speaker with voice commands

After setting up your Amazon Alexa account in the Pure Home app, you can access Alexa. See "Setting up Amazon Alexa".

Alexa voice control requires a mobile device with a data or Wi-Fi connection, which is connected to your StreamR using Bluetooth. See "Bluetooth". The Pure Home app must also be running on the mobile device.

To access Alexa, press and hold the Pure button and then say your command.

Actions	Example of voice command
Listen to a radio station	"Play BBC Radio 2."
Play some music	"Play some jazz music."
Set a timer	"Set a timer for 20 minutes."
Play a game	"Play a game"
Ask a question	"What's the weather?"

To cancel an Alexa alarm or timer, press and hold the Pure button when the alarm or timer sounds.

Alexa plays music using the Amazon Music service.

Bluetooth

Set up your mobile device to stream music using Bluetooth.

Alexa voice control requires a mobile device with a data or Wi-Fi connection, which is connected to your StreamR using Bluetooth. See "Controlling your speaker with voice commands".

Connecting a Bluetooth device

If you set up your StreamR using the Pure Home app, the mobile device you used is already paired with your speaker.

To connect to a previously paired Bluetooth device:

1. Press the Source button until the light ring turns blue.

2. Enable Bluetooth on your mobile device.
3. On your mobile device, select your StreamR from the list of available Bluetooth devices.

To connect a new Bluetooth device:

1. Enable Bluetooth on your mobile device.
2. Press the Bluetooth pairing button at the back of the speaker.
   The light ring flashes blue, to indicate that your StreamR is in Bluetooth pairing mode.

3. On your mobile device, select your StreamR from the list of available Bluetooth devices.

Disconnecting a Bluetooth device

To disconnect a mobile device, do one of the following:

- On your mobile device, go to Bluetooth settings and then disconnect or unpair from your StreamR.
- On your StreamR, press the Bluetooth pairing button at the back of the speaker. Your StreamR is now ready to be paired to another mobile device.

Controlling music

You can control music played on your StreamR with the buttons on the top of the speaker.

- To play or pause songs, press the Pure button .

- To skip to the next song, press the Menu button ≡ and then +. To skip forwards through the playlist, repeatedly press +.
- To go to the previous song, press the Menu button ≡ and then −. To skip backwards through the playlist, repeatedly press −.

Changing the information shown on the display

To change what information is shown on the display, press and hold the Menu button ≡. You can change between the following options:

- Track name and artist
- Clock

Hands-free calls

When your StreamR is connected to your mobile phone using Bluetooth, you can answer calls hands-free. You can then use the microphone on your StreamR to speak to the caller.

- To accept a call, press the green corner.
- To reject a call, press the red corner.

Digital radio

Listen to your favourite digital radio stations.

To get a better radio reception, you may need to extend the built-in auxiliary cable. The cable also acts as an aerial.

To change the source mode to digital radio, press the Source button ⏻ until the light ring turns green.

Changing the digital radio station

1. Press the Menu button ≡.
2. Press the left button − or the right button + to browse stations. Press and hold the button to quickly browse through the station list.
3. Press the Pure button to change to the selected station.

Performing an autotune

Your StreamR automatically scans for digital radio stations when you switch to digital radio for the first time.

If you move your StreamR to a new location, perform an autotune to update the list of radio stations. You may need to extend the built-in auxiliary cable.

To update the list of available radio stations, press the Autotune button on the rear of the speaker.

Changing the information shown on the display

To change what information is shown on the display, press and hold the Menu button ≡. You can change between the following options:

- Station name
- Now playing information
- Clock

FM radio

Listen to your favourite FM radio stations.

To get a better radio reception, you may need to extend the built-in auxiliary cable. The cable also acts as an aerial.

To change the source mode to FM radio, press the Source button ⊖ until the light ring turns pink.

Changing the FM radio station

1. Press the Menu button ≡.
2. Use the left button − or the right button +.
    - To automatically seek down or up for the next station, press and hold − or +.
    - To step down or up 0.05 MHz, press − or +.

Changing the information shown on the display

To change what information is shown on the display, press and hold the Menu button ≡. You can change between the following options:

- Station name or frequency
- Now playing information
- Clock

Presets

Store your favourite radio stations to the preset corners, so you can listen to them at the touch of a button.

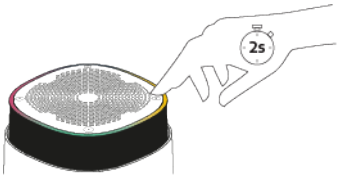
You can store up to four radio stations as presets, and they can be FM or digital stations. For example, your four presets can be made up of two digital radio stations and two FM radio stations.

Storing presets

You can only store presets when in digital radio or FM radio mode.

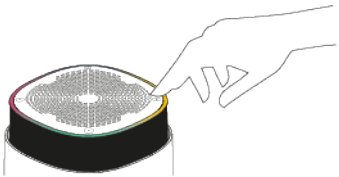
To store the radio station that is currently playing to a preset, press and hold the preset corner.

If the preset corner already has a radio station stored to it, the new station overwrites it.



Selecting presets

To listen to a stored radio station, press the preset corner. You can access your presets from any source mode.

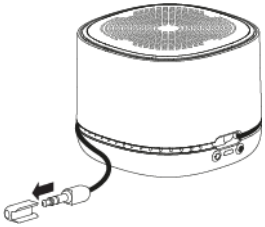


Connecting an auxiliary device

You can connect your StreamR to any auxiliary device, using the built-in 3.5 mm auxiliary cable.

1. Pull the end of the auxiliary cable at the back of the speaker, to start extending the cable.

2. Extend the auxiliary cable to the desired length and remove the cable's cap.



3. Connect the auxiliary cable to your mobile device.

4. Press the Source button ⊖ to change to auxiliary input, indicated by the light ring turning amber.

If you change the volume on your StreamR and the audio isn't loud enough, try increasing the volume on your mobile device.

Checking the battery level

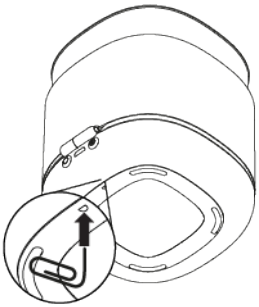
To check the battery level, press and hold the right button + and the left button − together.

If your speaker is open, the battery level is shown on the display. If your speaker is closed, the light ring shows green segments to indicate the battery level.

Rebooting your StreamR

If your StreamR is not responding, you can physically reboot the speaker.

To reboot your StreamR, insert a paperclip into the reset hole on the bottom of your speaker, until you make contact with the reset button. Then press the reset button.



Restoring to factory conditions

You can restore your StreamR to factory conditions to clear all settings and saved presets.

Your StreamR needs to be running on battery mode to restore it to factory conditions.

To restore your StreamR to factory conditions:

1. Disconnect the USB charging cable and close the speaker.
2. Press and hold the Autotune button ↻.
3. While holding down the Autotune button, press down on the top of the speaker to switch it on.

Do not switch off your StreamR while the restore is in progress. When the restore is complete, the language selection is shown on the display.

Updating the software

If you are prompted in the app to update the software on your StreamR, plug the speaker in before starting the update.

ⓘ While software updates are in progress, ensure your StreamR is plugged in and charging.

ⓘ During software updates, the light ring on your StreamR turns white. Your StreamR stops playing audio until the update is complete.

Troubleshooting

Problem	**Solution**
Speaker doesn't switch on Speaker is not charging	· Connect your speaker to another USB power outlet. · If there is no indication of power to the speaker, try testing another USB cable.
Speaker is not connecting over Bluetooth	· On your mobile/controlling device, turn the Bluetooth feature off and back on. · Make sure you're using a compatible Bluetooth device. · Remove/forget the speaker from the list of paired devices on your mobile/controlling device, then go through the setup process again. · Ensure your mobile/controlling device are within Bluetooth connection range. · Restart your mobile device.
Unable to listen to the radio Poor reception Station showing as off-air	· Check the radio coverage in your area. · Fully extend the auxiliary cable. · Press the Autotune button on the rear of the speaker.

Problem	Solution
Alexa doesn't respond	· Check if Alexa is available in your country. · Check if your StreamR is paired to the mobile device over Bluetooth and within range. · Check if your mobile/controlling device has a data connection or access to the Internet. · Make sure you have set up your Amazon Alexa account in the Pure Home app, and that the app is open and running on your mobile device. · Ensure you have enabled location settings on your mobile device.
A preset corner did not save	· Make sure the radio station is playing on the speaker and the station name is displayed. · Configure the preset corner again. See "Presets".
There's no sound	· Check the volume on your StreamR. · Check if your StreamR is in the correct source mode. · Check the volume on your mobile/controlling device. · Make sure your StreamR has sufficient power, or is properly connected to a USB socket.
Speaker controls are not responding	· Switch your StreamR off and back on. · Reboot your StreamR (insert a paperclip into the reset hole on the bottom of your speaker and press the reset button). · Restore your StreamR to factory conditions.
The time is not shown on the display	· Change to a digital or FM radio station. Your StreamR uses digital or FM radio signals to set the time.

Specifications

Bluetooth	· Bluetooth ® 4.2 · Bluetooth Low Energy · Frequency range: 2402–2480 MHz · Maximum power: –0.3 dBm (EIRP)
Profiles	· A2DP · AVRCP · HFP
Voice	Amazon Alexa (requires Pure Home app and speaker paired/connected to mobile device)

Radio	· DAB+ · FM
Frequencies	· Digital: Band III 174–240 MHz · FM: 87.5–108 MHz
Presets	4 x preset corners for DAB+/FM stations
Audio	· 30 W RMS · 1 x 2" Woofer · 1 x ¾" Tweeter · Digital Signal Processor (DSP)
Battery	· 1 x 7.4 V, 2500 mAh Rechargeable Lithium-ion battery (Not user replaceable) · Bluetooth runtime: up to 15 hours · Charging time: up to 6 hours to charge with 5 V at 1 A
Display	1.7" monocoloured LCD
Software version	1.0
Top-panel features	Capacitive touch sensitive control: · Volume up/down · Multi-function button · Station/Track list · Source switching · 4 x preset corners for DAB+/FM stations LED/Light ring illumination to indicate feedback status (including the above). Music Control: · Press to play or pause track. · Press the Menu button and then + to skip to the next track. · Press the Menu button and then — to go to the previous track. Alexa: press and hold to access Alexa (requires a mobile device with a data connection, which is connected to your StreamR using Bluetooth). Proximity sensor illuminates controls when motion detected within range of top panel surface.
App support	The **Pure Home** app is available in the app stores: · App Store for your iOS mobile device · Google Play for your Android mobile device

Input connectors	· 3.5 mm auxiliary cable for audio playback · Micro USB port for charging/power
Aerial	The integrated auxiliary cable acts as an aerial.
Box contents	· StreamR speaker · Micro USB charging cable · Quick Start Guide
Dimensions	Open state: · 105 (H) x 105 (W) x 105 (D) mm · 4.1 (H) x 4.1 (W) x 4.1 (D) inches Closed state: · 80 (H) x 105 (W) x 105 (D) mm · 3.1 (H) x 4.1 (W) x 4.1 (D) inches Power cable length: · 1 m · 39.4 inches
Weight	0.728 kg (1.60 lbs)
Service & Support	2-year warranty

Safety information

1. Read all the safety information and instructions before using the product. When passing this product to someone, include all documents.
2. If you do not follow the operating instructions provided, it may compromise the safety of your product and this may invalidate the warranty.
3. Do not expose the product to dripping or splashing. Do not place objects filled with liquids, such as vases, on the product. If liquid spills onto the product, switch it off immediately and contact your dealer. If you are using a mains-powered adapter, do not touch the product with wet hands.
4. The internal battery in this product is not user replaceable. Do not expose the battery to excessive heat or naked flames. Ensure adequate ventilation and airflow around

the product, particularly when charging. Dispose of the product in accordance with local environmental rules.

5. Using the product in rooms or climates with high humidity and temperatures may cause condensation to form inside the product, which can damage the product. Use the product in moderate climates only.
6. Do not use your product in extremely hot or cold temperatures. Keep the device away from heat sources, such as radiators or gas/electric fires. Do not expose your product to naked flames, such as lighted candles.
7. To charge your product, only connect it to a supply source that meets the safety isolation requirements of EN 60065 or EN 60950-1 for an accessible safety extra low voltage circuit. For this connection, use either the supplied micro-USB cable or a suitably CE approved power adapter with the correct USB output rating.
8. Power the product using an external 5V DC with a minimum 1A rated power supply. The current drawn is 1A, protected by an internal circuit.
9. Before you charge your product, ensure that the available supply voltage corresponds with the required operational voltage of the product.
10. Disconnect your product from the charging power supply if you will not use your product for a long period of time (for example, if you are going on holiday).
11. Always unplug your product from the charging power supply before cleaning. When cleaning the product, do not use any type of abrasive pad or abrasive cleaning solutions as these may damage the product's surface.
12. To prevent possible hearing damage, do not listen at high volume levels for long periods of time. If you find that listening to your product is distracting while operating any type of vehicle or performing an activity that requires your full attention, stop listening to your product.

⚠ User: The battery is not user serviceable. Do not attempt to replace the internal battery in the product. Service Personnel only: Danger of explosion if battery is incorrectly replaced. Replace only with the same or equivalent type.

⚠ Risk of injury when charging the product in direct sunlight. Only charge the product when it is not in direct sunlight.

⚠ Ensure adequate ventilation and airflow around the product, particularly when charging.

⚠ Cease to use the device if there are any abnormalities during operation, such as high temperature, discoloration, bulging, leakage, and so on.

Symbols on the product and in the user manual

⚠ Potentially serious risk to your personal safety. To avoid possible injury or death, obey all safety notices with this symbol.

Caution. Read the user manual before use.

Caution. Avoid listening at high volume levels for long periods of time.

5V DC 1A power supply.

Compliance

CE marked. Hereby Pure International Limited declares that this LPD radio, model StreamR, is in compliance with the essential requirements of RED 2014/53/EU.

The full text of the EU Declaration of Conformity is available at the following internet address: pure.com/about/red

Disposal of Waste Electrical & Electronic Equipment

This marking indicates that this product should not be disposed with other household waste throughout the EU. To prevent possible harm to the environment or human health from uncontrolled waste disposal recycle it responsibly to promote the sustainable reuse of

material resources. To return your used device, please use the return and collection system or contact the retailer where the product was purchased. They can take this product for environmental safe recycling.

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Apple and the Apple logo are trademarks of Apple Inc., registered in the U.S. and other countries. App Store is a service mark of Apple Inc.

All other product names are trademarks of their respective owners.

Support

Do you need help with your StreamR? Try the following:

- See "Troubleshooting"
- View the FAQs on support.pure.com
- Contact our customer support team at support.pure.com
- Find us on social media: @PureAudioHQ

Contact addresses

Pure International Limited, Concept House, Home Park Road, Kings Langley, Herts, WD4 8UD, UK

Pure Europe GmbH, Möslbichl 78, 6250 Kundl, Austria